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**SERVICE CALL**

Date: \_\_\_\_\_ Sales Rep: \_\_\_\_\_ Manufacturer: \_\_\_\_\_

Dealer: \_\_\_\_\_ Dealer Contact: \_\_\_\_\_ Area Code \_\_\_\_\_ Phone \_\_\_\_\_

Equipment Site: \_\_\_\_\_

Site Area Code \_\_\_\_\_ Phone Number: \_\_\_\_\_ Site Contact: \_\_\_\_\_

Hours of Operation: \_\_\_\_\_ 'till \_\_\_\_\_

Model #: \_\_\_\_\_ Serial #: \_\_\_\_\_

Date of Installation: \_\_\_\_\_

Factory Authorization #: \_\_\_\_\_ Factory Contact: \_\_\_\_\_

Description or Complaint:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Service Agent: \_\_\_\_\_ Factory Authorized? (Y/N) \_\_\_\_\_ Agent A/C \_\_\_\_\_ Phone #: \_\_\_\_\_

Agent Contact: \_\_\_\_\_

Service call made by: \_\_\_\_\_

Office Copy: \_\_\_\_\_ Sales Rep Copy: \_\_\_\_\_

Notes:

\_\_\_\_\_  
\_\_\_\_\_

**Pecinka Ferri Associates makes no guarantee that the service will be covered under a factory warranty, & does not guarantee payment to agency for same. All warranty determinations shall be made exclusively by the respective factory and service agency.**

Follow up:

Date: \_\_\_\_\_ By: \_\_\_\_\_

Complete: \_\_\_\_\_